

JVCAI Title VI Public Notice

Notifying the Public of Rights Under Title VI

Jackson-Vinton Community Action, Inc.

Jackson-Vinton Community Action, Inc. operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Right Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Jackson-Vinton Community Action, Inc.

For more information on Jackson-Vinton Community Action's civil rights program and the procedures to file a complaint, contact Jackson-Vinton CAI at 740-384-3722 or toll free at 1-800-686-4339; TTY (800) 750-0750; email at complaints@jvcai.org; or visit our administrative office at 118 South New York Avenue, Wellston, OH 45692. For more information, visit our agency website at www.jvcai.org.

For transportation-related Title VI matters a complainant may file a complaint directly with the Ohio Department of Transportation by filing a complaint with the Office of Equal Opportunity, Attention: Title VI Coordinator, 1980 West Broad St., Columbus, OH 43223.

For transportation-related Title VI matters relevant to JVCAI's transportation programs, a complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 Jersey Ave., SE, Washington, DC 20590

If information is needed in another language, contact 740-384-3722 or toll free 800-686-4339.

JVCAI Title VI Public Rights and Procedures

Any person who believes she or he has been discriminated against on the basis of race, color, or national origin by the Jackson-Vinton Community Action, Inc., (hereinafter referred to as “JVCAI”) may file a Title VI complaint by completing and submitting the agency’s Title VI Complaint Form. Jackson-Vinton Community Action, Inc. investigates complaints received no more than 180 days after the alleged incident. JVCAI will process complaints that are complete.

Once the complaint is received, JVCAI will review it to determine if our office has jurisdiction. The complainant will receive an acknowledgement letter informing her/him whether the complaint will be investigated by our office.

JVCAI has 30 days to investigate the complaint. If more information is needed to resolve the case, JVCAI may contact the complainant. The complainant has 15 business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 15 business days, JVCAI can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.

After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. An LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur. If the complainant wishes to appeal the decision, she/he has 30 days after the date of the letter or the LOF to do so.

For transportation-related Title VI matters relevant to JVCAI’s transportation programs, a person may also file a complaint directly with the Federal Transit Administration, at FTA Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590 or directly with the Ohio Department of Transportation by filing a complaint with the Office of Equal Opportunity, Attention: Title VI Coordinator, 1980 West Broad St., Columbus, OH 43223.

JVCAI Title VI Complaint Form

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|---|-------------|--|------------------|----|
| Section I: | | | | |
| Name: | | | | |
| Address: | | | | |
| Telephone(Home): | | | Telephone(Work): | |
| Email Address: | | | | |
| Accessible Format Requirements? | Large Print | | Audio Tape | |
| | TDD | | Other | |
| Section II: | | | | |
| Are you filing this complaint on your own behalf? | | | Yes* | No |
| *If you answered "yes" to this question, go to Section III. | | | | |
| If not, please supply the name and relationship of the person for whom you are complaining: | | | | |
| Please explain why you have complained for a third party: | | | | |
| Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party. | | | Yes | No |
| Section III: | | | | |
| I believe the discrimination I experienced was based on (check all that apply): | | | | |
| <input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin | | | | |
| Date of Alleged Discrimination (Month, Day, Year): _____ | | | | |
| Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form. | | | | |
| _____ _____ _____ _____ _____ _____ | | | | |
| Section IV: | | | | |
| Have you previously filed a Title VI complaint with this agency? | | | Yes | No |

JVCAI Title VI Complaint Form

Section V:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

Yes No

If yes, check all that apply:

Federal Agency: _____

Federal Court: _____ State Agency _____

State Court: _____ Local Agency _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Section VI:

Name of agency complaint is against:

Contact person:

Title:

Telephone:

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below:

Signature

Date

Please submit this form in person at the address below, or mail this form to:

Jackson-Vinton Community Action Inc.

118 South New York Ave., Wellston, OH 45692